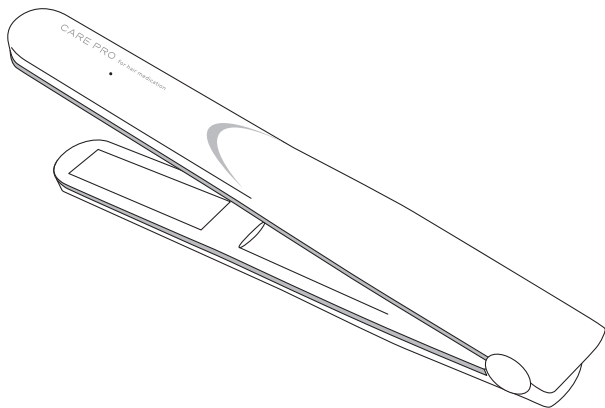


CARE PRO

for hair medication



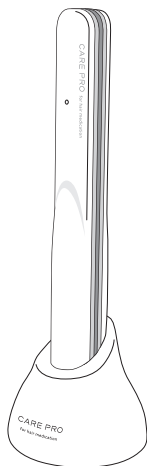
Instruction Manual

CARE PRO for professional

BUI-01

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Thank you for purchasing the CARE PRO for professional.

Register your CARE PRO device within 30 days of purchase to ensure it is covered by the manufacturer's warranty. If the device malfunctions during normal use within the warranty period, it will be repaired free of charge. If the issue is not covered by the warranty, the product can be replaced for a fee.

To ensure you receive our prompt and optimal warranty service,

- Keep the delivery note indicating the date and store of purchase, and the e-mail from the time of purchase.
- Register your device immediately (within 30 days) after purchase.

You can apply to register
your device here.



Failure to register your CARE PRO device within 30 days of purchase will void the manufacturer's warranty.

SAFETY PRECAUTIONS

ALL OF THESE ARE IMPORTANT INSTRUCTIONS RELATED TO SAFETY, SO PLEASE BE SURE TO FOLLOW THEM.

- * Before using the product, read these "Safety Precautions" thoroughly.
- * The precautions shown here are so you can use the product safely and prevent harm and injury to yourself and others before they occur. Furthermore, the precautions are divided into the categories appearing below.

The following categories explain the severity of the harm and injuries caused by failure to comply with the instructions and mishandling of the product.

DANGER

Critical instructions involving the risk of death or serious injury.

WARNING

Instructions involving the risk of death or serious injury.

CAUTION

Instructions involving the risk of incapacitating a person or causing damage to property.

The categories represented by the symbols below explain the instructions you must follow.



This symbol indicates prohibited actions.



This symbol indicates actions that need to be emphasized or require instructions.

After reading this Instruction Manual, be sure to store it where it can always be read by others using the product.

 DANGER	
	This product has a rechargeable battery stored inside. Do not throw it into a fire, apply heat to it, nor charge, use, or leave it unattended while it is very hot. This could cause it to generate heat, catch fire, or rupture.
	Do not allow the electrode section of the main unit (hinge section) as well as the electrode section of the special charging stand to become wet, or touch them. There is a risk of causing fire, electric shock, burns, or breakdowns.
	Under no circumstances should you dismantle or alter the device. There is a risk of causing injury, electric shock, or fire.
	People utilizing the following medical electronic devices must not use the product: - Implanted medical electronic devices, such as a pacemaker. - Medical electronic devices used for life support, including an artificial heart or lung. - Medical electronic devices that are worn, such as an electrocardiograph or any other medical electronic device that could malfunction
	Always charge the device using the special AC adaptor. Failure to do so may result in fire due to short circuiting or abnormal heating.

 WARNING	
	When caring for the device, always unplug the AC adaptor from the outlet. There is a risk of electric shock.
	Clean the AC adaptor regularly so that dust does not accumulate on it. There is a risk of insulation failure or fire.

 WARNING	
	People suffering from the following disorders and conditions must not use the product: * heart disease * allergies * acute medical conditions * scalp or hair disorders * malignant tumor * facial neuralgia * pregnancy * particularly poor health There is a risk of suffering an accident or other types of trouble.
	In some countries, voltage and plug shapes vary by region, and industrial power (e.g., 380V) might be used in homes or hotels. Ensure the local voltage is 100-240V before use. Using incorrect voltage or frequency can cause fire or electric shock.
	Do not use the product near flammable materials (gasoline, benzine, thinner, etc.). There is a risk of explosion or fire.
	Do not allow the power cord or power plug of the AC adaptor to become damaged nor use a loose socket in the outlet. There is a risk of causing electric shock, short circuiting, or catching fire.
	Do not use the power cord of the AC adaptor containing a kink or twist that has not been straightened out. The power cord may disconnect and there is a risk of fire, electric shock, or burns.
	Do not use or store the power cord when it is coiled around the AC adaptor. The power cord may disconnect and there is a risk of fire, electric shock, or burns.
	Do not allow the AC adaptor to come into contact with water. Also, do not use it inside a bathroom or with wet hands. There is a risk of causing short circuiting or shock.

⚠ WARNING	
	Do not remove, disassemble, or modify the lithium-ion battery. Additionally, do not throw it into fire or short-circuit it, as it may explode.
	Store in a cool, dry place away from direct sunlight.
	If the battery shows any signs of swelling, deformation, or abnormal odor, stop using it immediately.

⚠ CAUTION	
	When unplugging the power plug of the AC adaptor, always pull it out holding the tip of the plug, not by pulling on the power cord. There is a risk of it catching fire due to electric shock or short circuiting.
	Please avoid connecting to power sources through extension cords or power strips. This can cause abnormal overheating and may lead to fire hazards.
	Except when charging, remove the power plug of the AC adaptor from the outlet. Failure to do so could cause an electric shock or short circuit fire due to deterioration of the insulation.
	After use, always turn off the power switch. Failure to do so may result in a breakdown or fire, as well as deforming or discoloring nearby items.
	Gently wipe away dirt on the main unit with a damp towel. Never use detergent, thinner, benzene, or similar compounds. There is a risk of causing damage to the device as well as a breakdown.
	Keep the device away from children and infants, or from being used for anything other than treatment work. There is a risk of causing burns, fire or a breakdown.

⚠ CAUTION	
	Do not leave the device unattended with the power switch turned on. There is a risk of causing a fire.
	Do not drop or bump the device. There is a risk of causing an electric shock or it catching fire.
	Do not insert pins into the power plug or allow waste to accumulate on it. There is a risk of electric shock, short circuiting, or catching fire.
	Do not store the device in a bathroom or other humid places (above the sink, etc.). There is a risk of electric shock or fire due to deterioration of the insulation.
	Do not use the device together with chemicals to straighten or relax hair (those with ingredient labels displaying thioglycolic acid or cysteine).
	Take care not to pinch your fingers when using the device. This could cause injury to your fingers.
	The device cannot be used in an area with a voltage standard or AC frequency different from the rating for the device.
	Do not submerge the device in a bathtub or drop it into water. This could cause breakdowns.
	Do not turn on the power switch and open and close the main unit without using a treatment agent on the hair. The heating elements will heat up due to the ultrasonic waves and there is the risk of burns.
	This product contains a lithium-ion battery. Please handle it with care.
	Do not fully discharge the battery. It is recommended to charge it regularly.

⚠ CAUTION



This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
Children should be supervised to ensure that they do not play with the appliance.

WARNING : Do not use this appliance near bathtubs, showers, basins or other vessels containing water. When the appliance is used in a bathroom, unplug it after use since the proximity of water presents a hazard even when the appliance is switched off;
For additional protection, the installation of a residual current device (RCD) having a rated residual operating current not exceeding 30 mA is advisable in the electrical circuit supplying the bathroom. Ask your installer for advice.



To be used with the power supply unit provided with the appliance.

Burn hazard. Keep appliance out of reach from young children, particularly during use and cool down;
-when the appliance is connected to the power supply, never leave it unattended;
-always place the appliance with the stand, if any, on a heat-resistant, stable flat surface.

This appliance contains batteries that are non-replaceable.

WARNING : For the purposes of recharging the battery, only use the detachable supply unit provided with this appliance.
Only the adapter with model number Z012ELL090100U can be used for.

FCC COMPLIANCE STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

⚠ WARNING



This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

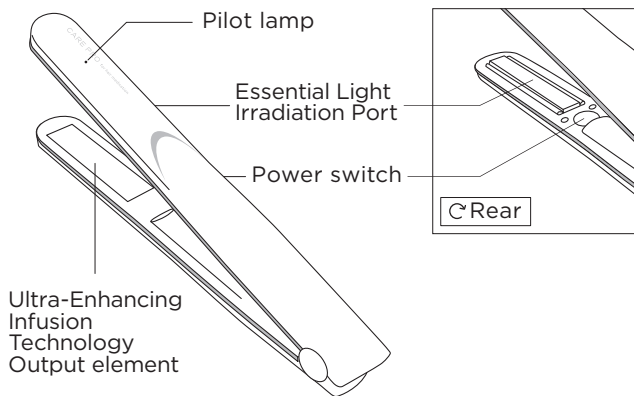
⚠ CAUTION



Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

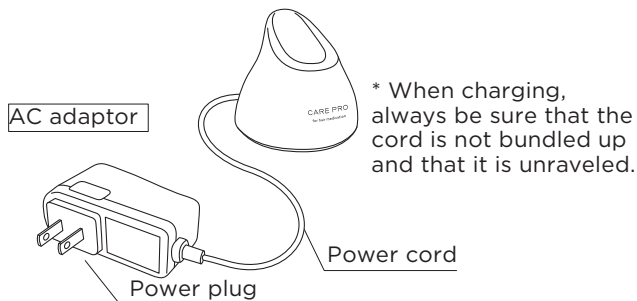
MAJOR PARTS

■ Main Unit



■ Accessories

Dedicated charging stand



SPECIFICATIONS

■ Main Unit

- Model no.: BUI-01
- Dimensions: approx. W36 x D42 x H280mm
- Weight: approx. 310g
- Battery: Li-ion Battery
- Watt-hour rating (Wh): Below 160Wh
- Made in Japan

■ AC Adaptor

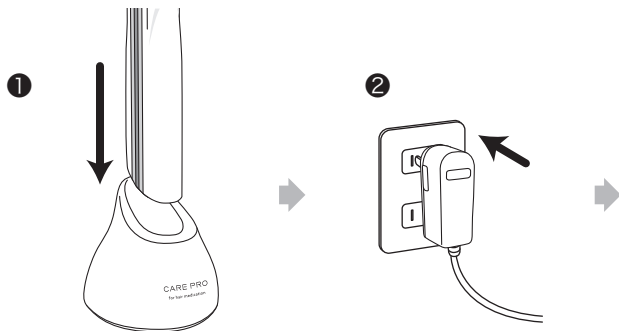
- Dimensions: approx. W30 x D75 x H46mm (excluding protruding portions)
- Weight: approx. 92g
- Input: AC 100V - 240V, 50/60Hz
- Output: DC9V/1A
- Made in China

The device cannot be used in an area with a voltage standard or AC frequency different from the rating for the device.

CHARGING YOUR DEVICE

Do not use the device while it is being charged.

Be sure to charge the device before you use it for the first time or when you have not used it for an extended period of time.



1
Ensure the power is off, then insert the device into the charging stand.

2
Insert the power plug of the AC adaptor into an outlet.

3
The device is charging when the pilot light is flashing.

* If the device is not inserted properly, the light will not flash or stay on, and charging will not start.

【Caution!】

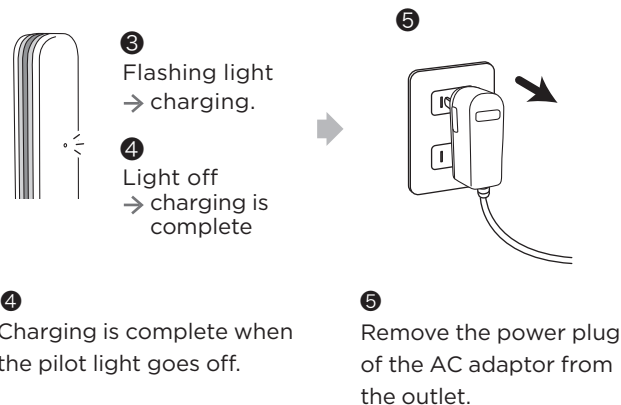
The device cannot be charged if it is not inserted in the correct direction.

Wipe Off Any Water Drops

Ensure the device is off (pilot light is off). If the pilot light is on, press the power switch to turn it off.

Charging Alert

When the battery is low, a blue light will flash rapidly, and you will hear a continuous "Beep, Beep, Beep" sound, indicating that the device needs to be charged soon. (This does not indicate a malfunction.)



4
Charging is complete when the pilot light goes off.

5
Remove the power plug of the AC adaptor from the outlet.

Full charge requires a maximum of 3.5 hours.

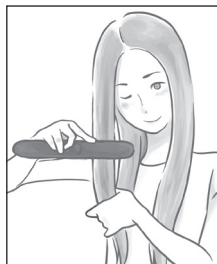
* The time required for a full charge varies according to how much power remained in the battery.

USING YOUR DEVICE

- 1 Remove the main unit from the charging stand, press the power switch, and ensure the pilot light is solid red.

- 2 Place the treated hair in the center of the Ultra-Enhancing Infusion Technology plate, then slide the device from roots to tips. A "beep, beep, beep" sound indicates normal operation.

* If you do not hear the "beep, beep, beep" sound, the device might not be operating properly. Repeat the steps starting from ①.



- 3 To finish the treatment process, press the power switch again and ensure the pilot light turns off.

Bringing this device on board

The CARE PRO for professional can be brought on board for the following reasons:

-The built-in lithium-ion battery is rated at 160Wh or less.

-It is not a heated hair iron and does not generate heat.

Please verify with your airline and airport security, as regulations may vary.

No Heating

This product is not a heated hair iron. It uses ultrasound to enhance treatment absorption into the hair and has no heating function.

Waterproof Design

The device is waterproof and can be used in the bathroom.

*Keep the charging connectors dry. The device is waterproof against humidity and water droplets; avoid excessive exposure to water.

Do not submerge in water.

Not resistant to liquids other than tap water and treatment products (e.g., perm solution, hair dye, seawater, detergent).

The charging stand and AC adapter are not waterproof.

After using the device, wipe off any moisture and store it in a humidity-free location.

Auto-Off Function

The device automatically turns off after 10 minutes of inactivity.

CARE AND STORAGE

- Wipe the device with a damp cloth.
- * Ensure the device is powered off before cleaning and do not rinse with water.
- Wipe off any remaining moisture with a dry cloth.
- * Do not use detergent, benzene, or thinner, as they can damage the device.
- Keep out of reach of children. Do not store in humid places like bathrooms.

When Not in Use for Extended Periods

If not using for a long time, fully charge the device at least once a month to prevent battery deterioration. The lithium battery depletes even when not in use.

Battery Life and Replacement

Battery Life

Supports approximately 350 full charges.

- * Battery life varies significantly based on usage and storage conditions.
- * If usage time becomes extremely short after a full charge, the battery may have reached the end of its life.

Battery is Non-Replaceable

Battery replacement is not possible. Do not attempt to replace the battery yourself, as it is dangerous.

DISPOSAL INSTRUCTIONS

(Please cooperate with lithium battery recycling)

DANGER

This product uses a dedicated rechargeable battery.

Do not use it with other devices.

Do not recharge a removed rechargeable battery.

* Do not throw it into fire or heat.

* Do not puncture, impact, disassemble, or modify.

* Do not short-circuit the terminals.

* Do not carry or store with metal objects like necklaces or hairpins.

* Do not charge, use, or leave in high-temperature areas such as near fires or in direct sunlight. This can cause overheating, fire, or explosion.

WARNING

Keep removed rechargeable batteries out of reach of children. Swallowing can be harmful.

If swallowed, seek medical attention immediately.

If battery fluid leaks, do not touch it with bare hands. Follow these steps:

-If fluid gets in your eyes, it may cause blindness. Rinse immediately with clean water and consult a doctor.

-If fluid contacts your skin or clothing, it can cause irritation or injury. Wash thoroughly with clean water and consult a doctor.

Do not disassemble the product except for disposal.

This can cause fire, electric shock, or injury.

For repairs (including battery replacement), contact your retailer or customer service.

REQUEST FOR DEVICE REGISTRATION

Thank you for purchasing CARE PRO for professional. Register your device within 30 days to activate the manufacturer's warranty (see p.20). For prompt service, register immediately after purchase. Keep the delivery note and purchase confirmation email.

Please note that unregistered devices will not be covered by the warranty even during the warranty period.

* Products purchased at non-authorized stores cannot be registered as devices.

How to register a device

Access the "CARE PRO ID" page on an internet-connected device to create an account and register your device.

What you need to prepare

internet-connected device



Serial No.
Receipt /



* The number is on a sticker above the barcode on the carton side.

Delivery note



* Indicating the date, name of the store, and details of the charges

Apply to register
your device here



WARRANTY AND SERVICE

Manufacturer's warranty

Warranty details

Free repair and replacement

Registered devices will be repaired or replaced for free during the warranty period if they malfunction under normal use in accordance with the instruction manual.

Warranty period

6 months from the date of purchase

During the warranty period, the product will be repaired or replaced for a fee in the following cases.

1. If the failure or damage is due to user error, unauthorized repairs, modifications, or use other than the methods recommended by our company.
2. Deterioration or wear and tear from regular use, or damage to the product itself.
3. Failure or damage caused by falls, drops, or submersion in water after purchase.
4. Failure or damage due to fire, earthquake, flood, lightning, or other natural disasters, pollution, or abnormal voltage.
5. Failure or damage caused by abnormalities in connected devices.
6. Failure or damage caused by using the product in environments significantly different from those of salons.
7. Failure or damage caused by use of non-genuine parts not manufactured by our company.
8. If any one of the following is missing: the main unit, the dedicated charging stand, or the AC adapter.
9. If it is confirmed that the product was purchased from an unauthorized distributor or dealer.
10. If it cannot be proved that you are the purchaser or the purchaser's agent.

* The warranty period starts from the "delivery date" indicated on the delivery note or purchase email.

* The warranty applies only to products sold directly from our company and only to professional users using the product for business purposes.

WARRANTY AND SERVICE

After-sales service

Discounted repair and replacement

Products registered as devices will be repaired or replaced for a fee after the warranty period has expired or in the event of a breakdown that is not covered by the free repair/replacement service.

General repair and replacement

If the device is not registered, or if you are not the original purchaser or their authorized representative from an authorized store, repairs and replacements will be provided at the standard paid service rates.

Handling of Personal Information

Basement Factory Design Co., Ltd. will appropriately manage and handle the personal information (such as names and addresses) received from customers for inquiry and after-sales service purposes. For any inquiries regarding personal information, please contact the customer service office listed in this document.

CARE PRO CUSTOMER SERVICE OFFICE



customer.gm@carepro-hairmedication.com

Serial No. Please check the label attached to the outer box for the product serial number (Serial No.).
Keep a record of the product serial number (Serial No.) here in case the outer box is discarded.

Distributor: Basement Factory Design Co., Ltd.

2F Basement Factory Building, 1-50-13 Tsurumaki,
Setagaya-ku, Tokyo 154-0016, Japan

Please note that depending on the nature of your inquiry, it may take some time to respond.

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