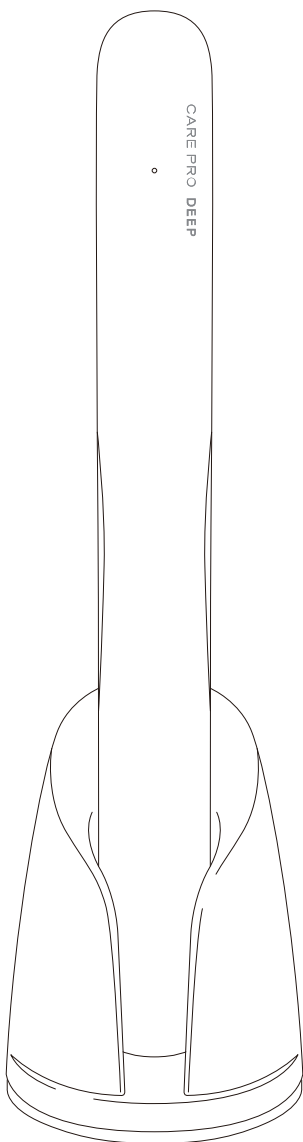


CARE PRO DEEP



使用說明書

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感謝您購買

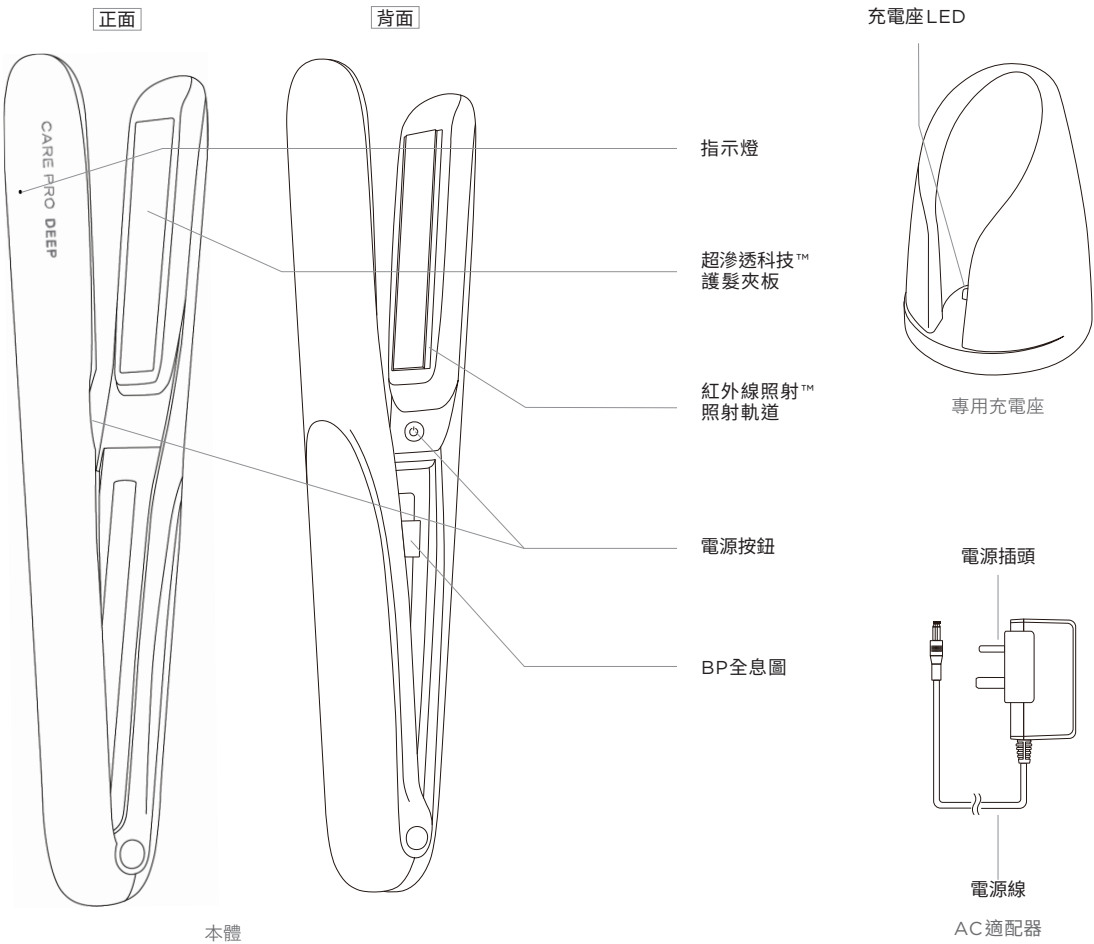
CARE PRO DEEP。

CARE PRO 設備註冊說明

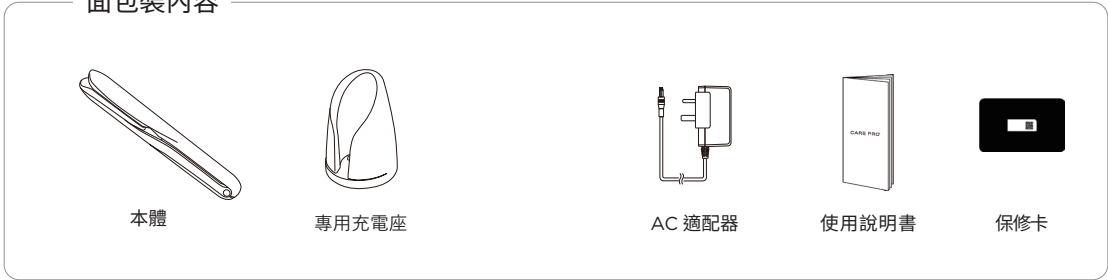
購買後 30 日內註冊設備，則自購買之日起 1 年內適用廠商保修。在廠商保修期內，按照使用說明書在正常的 使用狀態下發生故障時，我們提供免費維修，有償維修的情況下也可以享受折扣。

為了享受 CARE PRO 的快速且最佳的服務，購買之後請進行 CARE PRO 設備註冊。另外，請保存好顯示有購買日期的收據、發票、交貨單等。

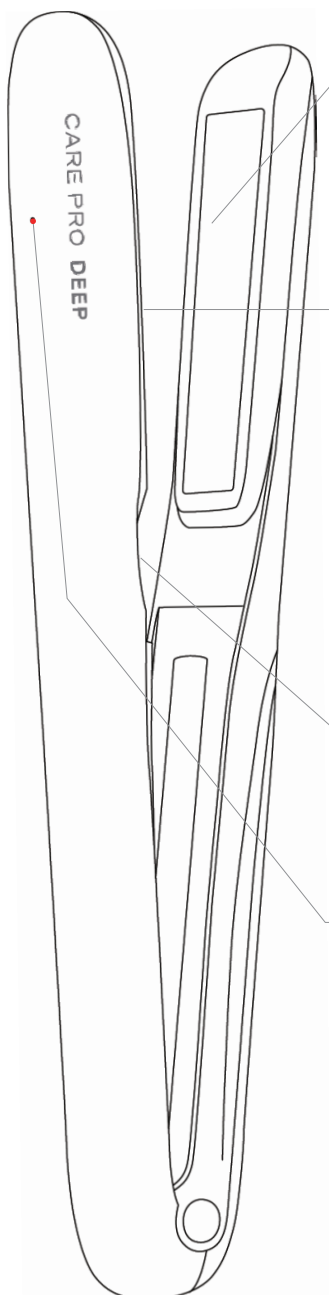
各部分的名稱



面包裝內容



各部分的功能和使用時的顯示



超滲透科技™ 護髮夾板

超滲透科技™

在電源 ON 的狀態下如果閉合本體，則啟動超滲透科技™ 功能。運作過程中，電子音嗶每秒鳴響一次，鳴響 10 秒後停止。聲音停止後，超滲透科技™ 功能也隨之停止。再次開閉，則超滲透科技™ 功能再次啟動，並開始發出聲音。



紅外線照射™ 照射軌道

紅外線照射™

在電源 ON 的狀態下如果閉合本體，則紅外線照射™ 發光。



充電提示音

電池電量快要耗盡時，會發出「嗶嗶嗶嗶嗶嗶」的連續音，同時藍光快速閃爍。此時請立即充電。
(並非故障)



電源按鈕

電源ON/OFF

長按電源按鈕進行 ON/OFF。



指示燈

電源ON

隨著「嗶」的一聲，指示燈紅色亮燈。

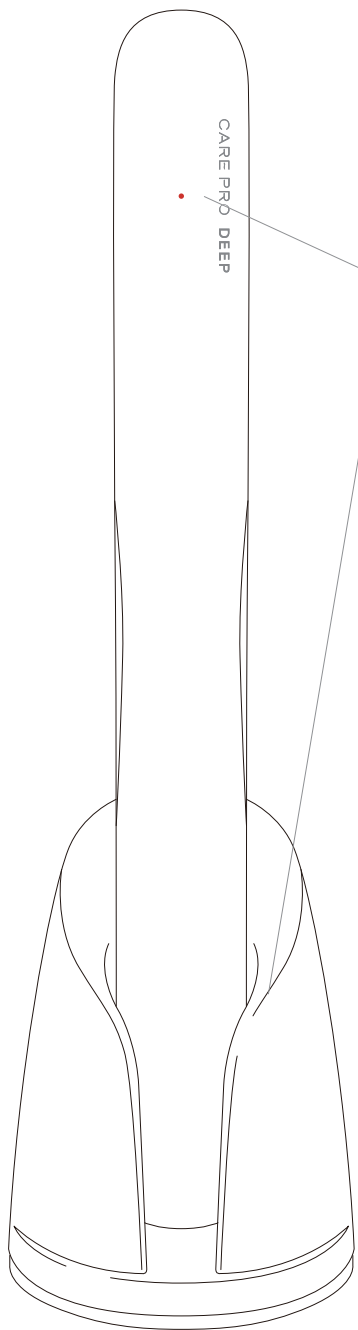
電源OFF

再次按下電源按鈕，則發出嗶嗶音，進入電源 OFF 狀態。

自動關閉功能

在電源 ON 的狀態下，如果超過 10 分鐘不執行任何操作，則自動發出嗶嗶音，電源變為 OFF。

充電時的顯示



指示燈



充電座LED

充電中

將本體插到專用充電座上，則本體上的指示燈開始閃爍。專用充電座的LED在充電開始時點亮，然後立即熄滅。

充電完了

本體的指示燈熄滅後，充電完成。請從插座上拔掉AC適配器的電源插頭。充滿電所需時間約2小時。

防過充功能

為了防止過充，在本體滿電的狀態下插入專用充電座時，本體的指示燈將在閃爍之後立即熄滅。

產品規格

型號：CUI-01

CARE PRO DEEP 本體	
尺寸 (約)	寬 32 × 深 39 × 高 280mm
重量	約 265 克
電池	鋰離子電池
限定瓦特-小時(Wh)	160Wh 或以下
日本製造	
專用充電座	
尺寸	約 Ø 82 × 高 113mm
重量	約 140 克
日本製造	
AC 適配器	
輸入	AC100V ~ 240V 50/60Hz 共用
輸出	DC9V/1A
中國製造	

防水設計

本體採用防水設計，可在浴室內使用 <PX7>。

※但是，防水設計僅可應對濕氣和水滴，請注意不要在淹沒等過度沾水的狀態下使用。

※專用充電座、AC 適配器未採用防水設計。充電時請注意將本體的水分完全去除，避免沾水。

電池壽命

支援約350次完全充電。

※電池壽命根據使用和放置狀態會有很大的變化。

※即使完全充電，可使用時間也變得極短時，可能意味著電池已經達到壽命。

電池不可更換

很抱歉，電池無法更換。

自己更換電池也很危險，請絕對不要這麼做。

不加熱

本產品是超聲波燙髮器。

與加熱式燙髮器不同，本產品是透過超聲波促進護髮素滲透至髮絲。沒有加熱功能。

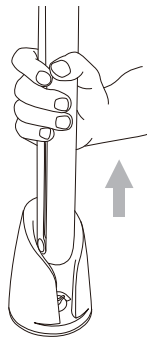
操作方法

本產品是充電式產品，開封後必須充電，充電完成後，請按照以下步驟進行運作確認。

01

從專用充電座上取下本體

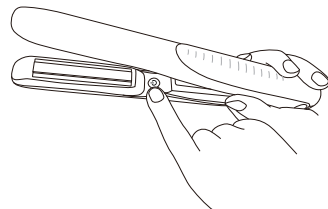
首次使用或長期不使用後，請務必先充電再使用。



02

開啟電源

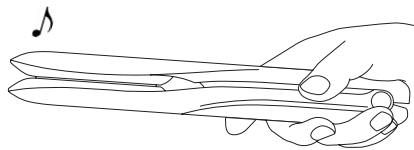
長按電源按鈕。



03

超滲透科技™ 紅外線照射™

在電源 ON 的狀態下，如果閉合夾板，則超滲透科技™ 功能和紅外線照射™ 將開始運作。運作時會發出「啾啾」的電子聲。

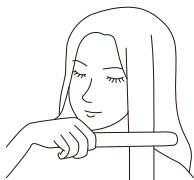


04

將 CARE PRO DEEP

穿過髮絲

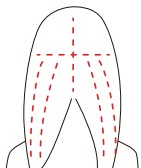
在髮絲上塗抹護髮素，並使其均勻分布，然後夾到超滲透科技™ 護髮夾板的中間位置。然後將燙髮器筆直地從髮根滑向髮梢。



以每束頭髮發出 10 次左右的「嗶」電子聲為指標，慢慢滑動（以中等長度的髮絲為基準時）。均勻仔細地滑動，促進護髮素的滲透。

分束挽髮

髮量多、頭髮長的人士，透過上下左右分開，用髮夾等夾住髮束，可以均勻地燙遍所有髮絲。



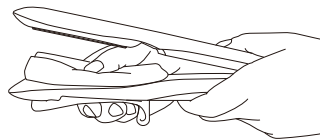
請勿塗抹燙髮劑、染髮劑、海水、中性洗滌劑等。不能耐受自來水、護髮素以外的液體。

[用完後]

01

擦掉水分

使用含水的毛巾等仔細擦掉本體上的護髮素，再用乾毛巾將水分完全擦掉。

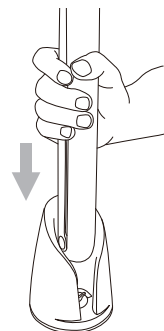


❗ 充電時請務必先將水分擦乾淨。
專用充電座及 AC 適配器未採用防水設計。

02

放回專用充電座

請務必在不潮濕的處所充電。長時間不使用時，請拔掉電源插頭。



❗ 充電前請務必確保處於斷電狀態。

CARE PRO 官方 YouTube 頻道



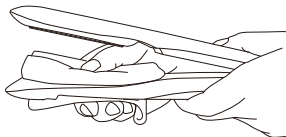
您可以在 CARE PRO 的官方 YouTube 頻道上觀看使用方法等影片。

保養方法

※保養前請務必關閉電源。

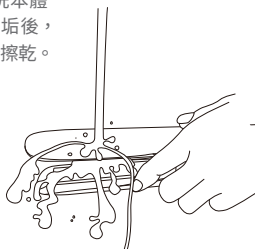
日常保養

使用後，請用含水的毛巾等輕柔地擦拭附著在本體上的護髮素，然後用乾毛巾完全擦乾水分。

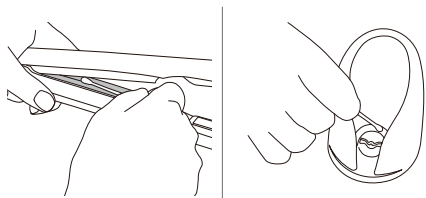


嚴重髒污時的保養

如果用毛巾擦拭後仍無法去除護髮素，請用水沖洗本體並清除污垢。去除污垢後，請用乾毛巾將水分完全擦乾。



定期保養清潔



為了確保使用舒適，請每月用棉花棒擦走隱藏在小縫隙上的污垢一次。



* 請勿使用清潔劑、苯或稀釋劑，因為它們可能會損壞裝置。

* 嚴禁用水清洗。

在海外使用時

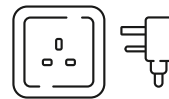
本產品 CARE PRO DEEP 的電源插頭

BF 型

電壓：100V ~ 240V

50/60Hz

插頭：BF 型



可以在使用上述插頭的國家和地區使用。

在不使用上述插頭的地區使用時，請另外準備市售的轉接插頭。

根據國家不同，即使在同一國家，電壓和插頭形狀也可能不同。另外，某些地區的家庭或酒店內可能會接入工業電源（如 380 V 的高壓電源），使用時請充分確認，僅在電壓為 100 ~ 240V 的情況下使用。

攜帶上飛機時

CARE PRO DEEP 可以攜帶登機的原因如下：

- 內建鋰離子電池的瓦時限定為 160Wh 以下
 - 本產品不是加熱型燙髮夾，因此不會發熱或加熱功能。
- 至於你是否可以攜帶的物品是因航空公司而決定，因此請務必在登機前向航空公司 / 機場安檢部門確認。

保存注意事項

- 請放置於兒童接觸不到的處所。
- 請絕對不要放置於浴室等潮濕的處所。
- 請避免採用掛在牆上等放置方法。
- 請將水分完全擦乾後再放置。
- 充電完成後請從插座上拔掉電源插頭。
- 長時間不使用時，為了防止電池老化，請至少每個月完全充電一次。因為是鋰電池，所以即使不使用也會消耗電量。
- 長時間不使用時，請拔掉 AC 適配器的電源插頭。否則可能導致觸電、火警。

安全注意事項

請務必遵守

使用前，請仔細閱讀「安全注意事項」，然後正確使用。
此處列出的注意事項是為了讓您能安全且正確地使用產品，以預防人身傷害和財產損失。

下面是錯誤使用時產生的危害和損害程度的分類說明。

 危險	極可能導致人身死亡或重傷的內容
 警告	可能導致人身死亡或重傷的內容
 注意	可能導致人身傷害或財產損失的內容

下面的圖形符號說明了您需要遵守的內容。

	不被允許的作為。
	必須執行的作為。

⚠ 危險

 強制·指示	本電器產品不適用於身體、感官或精神能力有障礙，或缺乏經驗和知識的人（包括兒童）。 請監督兒童不要使用本電器產品玩耍。
	請只用隨本電器產品附帶的電源設備來使用它。
	即使本電器產品在浴室使用時已經關閉電源，但因其靠近水仍然是危險的，所以使用後請拔掉插頭。 為了提供額外的保護，我們建議在供電到浴室的電路上安裝一個，定格留動作電流不超過 30mA 留電流裝置 (RCD)。詳情請諮詢安裝工程師。
	警告：請不要在浴缸、淋浴、洗面盆或裝有水的其他容器附近使用此本電器產品。 本電器產品包含了不能更換的電池。 警告：請使用隨本電器產品附帶的可拆卸供電裝置為電池充電。只能使用型號 <DZ012ELL090100B> 的專用交流適配器。
 禁止行為	請勿投入火中、加熱、避免在高溫下充電、使用、放置。 本產品內置有充電電池。 否則會導致發熱、起火、破裂。
	請避免本體電極部分（鉸鏈）和專用充電座電極部分被水沾濕或接觸到水。 否則可能導致火警、觸電、燙傷、故障。
	請絕對不要拆解和改造。 否則可能會導致受傷、觸電、火警。

⚠ 危險

 強制·指示	使用下列電子醫療儀器的人士請勿使用本產品。 · 體內植入式電子醫療儀器，如起搏器 · 用於維持生命的電子醫療儀器，如人工心肺 · 可能導致心電圖檢測儀等可穿戴式電子醫療儀器、以及其他電子醫療儀器出現故障
	請務必使用專用的 AC 適配器進行充電。 否則可能因短路和異常發熱導致起火。

⚠ 警告

 強制·指示	保養時，請務必從插座上拔掉 AC 適配器。 否則可能導致觸電。 請定期清潔 AC 適配器，避免其沾染灰塵。 否則可能導致絕緣不良和火警。
	 禁止行為
有以下症狀的人士請勿使用本產品。 * 心臟病患者 * 過敏體質者 * 急性疾病患者 * 頭皮或毛髮存在異常者 * 惡性腫瘤患者 * 面部神經痛者 * 孕婦 * 身體狀態不佳者 否則可能導致事故和麻煩。	
電源請使用符合額定值的插座。 使用不符合額定值的電源電壓和頻率，會引起火警和觸電。	
請勿在易燃易爆物品（汽油、揮發油、稀釋劑等）附近使用。 否則可能導致爆炸和火警。	
AC 適配器的電源線或插頭損壞，或插入插座出現鬆動時，請勿使用 否則可能導致觸電、短路、起火。	
請勿使用擰成麻花狀的 AC 適配器電源線。 否則可能導致電源線斷裂、火警、觸電、燙傷。	
請勿將電源線纏繞在 AC 適配器上使用和放置。 否則可能導致電源線斷裂、火警、觸電、燙傷。	
請避免 AC 適配器接觸到水。請勿在浴室內或用濕手使用。 否則可能導致短路、觸電。	

⚠ 注意

 強制·指示	拔掉 AC 適配器的電源插頭時，請勿抓著電源線拔掉，必須握住前端的電源插頭拔掉。 否則可能會導致觸電、短路起火。
	除充電時外，請從插座上拔掉 AC 適配器的電源插頭。 否則會因絕緣劣化導致觸電、漏電火警。
 禁止行為	使用後，請務必關閉電源開關。 否則可能導致故障、火警、周圍物體變形和變色。
	請絕對不要使用洗滌劑、燙髮劑、染髮劑、海水、稀釋劑、揮發油等。 否則可能損壞設備，並導致故障。
	請勿與直髮膏（標示成分中含有硫代乙醇酸、半胱氨酸的產品）一起使用。
	請避免用於兒童和幼兒。 否則可能導致燙傷、火警、故障。
	請勿一直開著電源開關。 否則可能導致火警。
	請勿在電源插頭上插金屬針，避免其附著垃圾。 否則可能導致觸電、短路起火。
	請勿放置於浴室和潮濕的處所（洗臉台上面等）。 否則可能因絕緣劣化導致觸電、火警。
	使用時請避免夾到手指。 否則會導致手指受傷。
	請勿在電源電壓和頻率不符的地區使用。
	請避免本產品沉入浴缸或落入水中。 否則會導致故障。
	在不使用護髮素的狀態下，請勿打開電源開關並關閉本體。 超聲波會導致夾板發熱，可能導致燙傷。
	請勿用於護髮之外的用途。 否則可能導致燙傷、火警、故障。
	請勿掛在牆和杆子上進行放置。 否則可能導致故障。

報廢產品時的要求



請您配合回收鋰電池。
報廢時請將電池取出，並按照當地政府的規定將電池送至規定的回收渠道。

⚠ 危險

 禁止行為	這是本產品專用的充電電池。 請勿將其用於其他設備。 取出的充電電池請勿充電。
	請勿投入火中和加熱。
	請避免針刺、碰撞、拆解和改造。
	請避免正負極接觸金屬物質。
	請勿與項鍊、髮夾等物品一起攜帶或放置。 請勿在火源旁邊或烈日下等高溫處所進行充電、使用、放置。 否則會導致發熱、起火、破裂。

⚠ 警告

 禁止行為	取出的充電電池，請勿放在嬰幼兒觸手可及的處所。 如果誤吞，會對身體造成不良影響。萬一您已經誤吞時，請立即諮詢醫生。
	除非銷毀產品時，請絕對不要拆解產品。請聯絡經銷商或客戶服務中心進行維修（如更換電池）。
 強制·指示	電池漏液時，請採取以下措施，避免徒手接觸漏液。 漏液進入眼睛時，有失明的危險
	- 不要揉眼睛，請立即用清水洗淨後諮詢醫生。 - 漏液附著在身體或衣物上時，會導致皮膚發炎或受傷，請用乾淨的水充分沖洗之後諮詢醫生。

保修和售後服務

CARE PRO 設備註冊

本產品的廠商保修期為自購買之日起一年。購買之日起 30 日內，透過註冊客戶資訊和設備資訊，即可享受保修。為了切實享受快速和最佳的服務，購買產品後，請掃描本產品包裝內「正品保修卡」上的 BP 全息圖二維碼進行 CARE PRO 設備註冊。另外，顯示有購買日期的購物收據、發票、送貨單等，註冊後要妥善保存。

一年廠商保修

廠商保修的對象為已註冊設備的客戶。在廠商保修期內，將以「免費維修更換」的方式提供維修更換服務。

免費維修更換

• 從購買時收據上記載的購買之日起 1 年內，在按照使用說明書正常使用的狀態下發生故障時，本公司將提供免費維修更換服務。

售後服務

折扣價維修更換

• 完成設備註冊的產品，超過保修期或在「免費維修更換」適用範圍之外發生故障時，將以折扣價提供維修更換服務。

普通收費維修更換

• 未進行 CARE PRO 設備註冊的產品，無論故障狀況或使用期限如何，一律適用普通收費維修更換服務

超出廠商保修範圍的情況

即使在保修期內，以下情況仍適用收費維修更換服務。

1. 未進行設備註冊時。
2. 因使用方法錯誤或不當的維修、改裝而導致的故障及損壞。
3. 使用引起的劣化和消耗、產品本體的破損。
4. 購買後因滾落、掉落、淹沒等而導致的故障及損壞。
5. 因火警、地震、水災、雷擊、其他自然災害、污染和異常電壓而導致故障及損壞。
6. 因連接的其他設備異常而導致的故障及損壞。
7. 在背離家庭使用環境的處所使用時導致的故障及損壞。
8. 缺少產品本體、專用充電座或 AC 適配器之一時。
9. 發現產品的購買渠道為無授權經銷商時。

保修注意事項

- 保修是對各種服務的承諾，並不會限制您的法律權利。
- 如果您對保修期後的維修等有任何疑問，請聯絡本公司客戶服務中心。
- 關於維修更換品的保證期間，在本產品停產後，本公司至少保留一年的備品。
- 維修更換工作全部由本公司負責。
- 因更換而報廢的產品，將由本公司收回。
- 保修期不會因檢查和維修而延長。

CARE PRO 設備註冊

①準備明確記載有購買日期、金額、購買店鋪名稱的發票、收據或交貨單

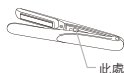
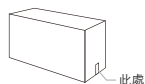
②掃描本產品包裝內正品保修卡上的 BP 全息圖二維碼，申請註冊



什麼是 BP 全息圖？ (品牌保護全息圖)



本公司產品貼有 3 處左邊所示的 BP 全息圖，分別位於包裝盒、產品本體和正品保修卡上。請注意，沒有貼的產品可能不是正品。



BP 全息圖的查看方法

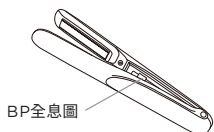
用光線照射全息圖，前後或左右傾斜著查看。

當貼紙向前後或左右傾斜時，兩個英文字母「C」看起來像是在上下或左右移動（隨著視線的移動會發生重疊或分離變化）

什麼是序列號？

進行設備註冊或維修時所需的編號。

BP 全息圖上記載了「序列號」，該全息圖位於正品保證卡上或產品本體的下圖部分。



GUARANTEE CARD



關於個人資料的用途

Basement Factory Design Co., Ltd. 將在下列範圍內使用收集的客戶個人資料，未經客戶同意，不會用於其他用途。關於個人資料的諮詢，請聯絡客戶服務中心。

- 提供本公司產品相關的售後服務。
- 提供客戶支援服務（處理客戶的各種諮詢和資料請求等）。
- 提供本公司新產品、活動和服務相關的資訊（包括透過直郵、電話、傳真、電子郵件、手機郵件等進行推介）。
- 提高本公司產品品質所需的問卷調查和監測調查。
- 改善本公司網站所需的訪問狀況、使用狀況等。
- 編製、披露及公布不含個人資料的統計數據（例如，本公司有 50% 的客戶在網上購買產品零件等的數據）。

各類諮詢

本公司設有 <CARE PRO 客戶服務中心>，對於客戶的產品諮詢，我們的專業人員將做出迅速響應。

Basement Factory Design Co., Ltd.

CARE PRO 客戶服務中心

受理時間 平日 10:00 - 18:00 ※歲末年初及假日除外

▶ 維修諮詢



請掃描二維碼或在網頁上輸入以下網址進行諮詢。

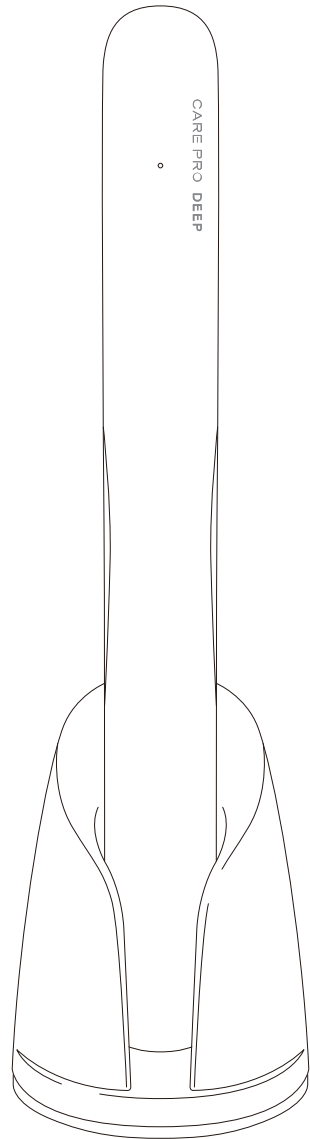
<https://www.carepro-hairmedication.com/HK/support/>

▶ 其他諮詢



customer.hk@carepro-hairmedication.com

CARE PRO DEEP



Instruction Manual

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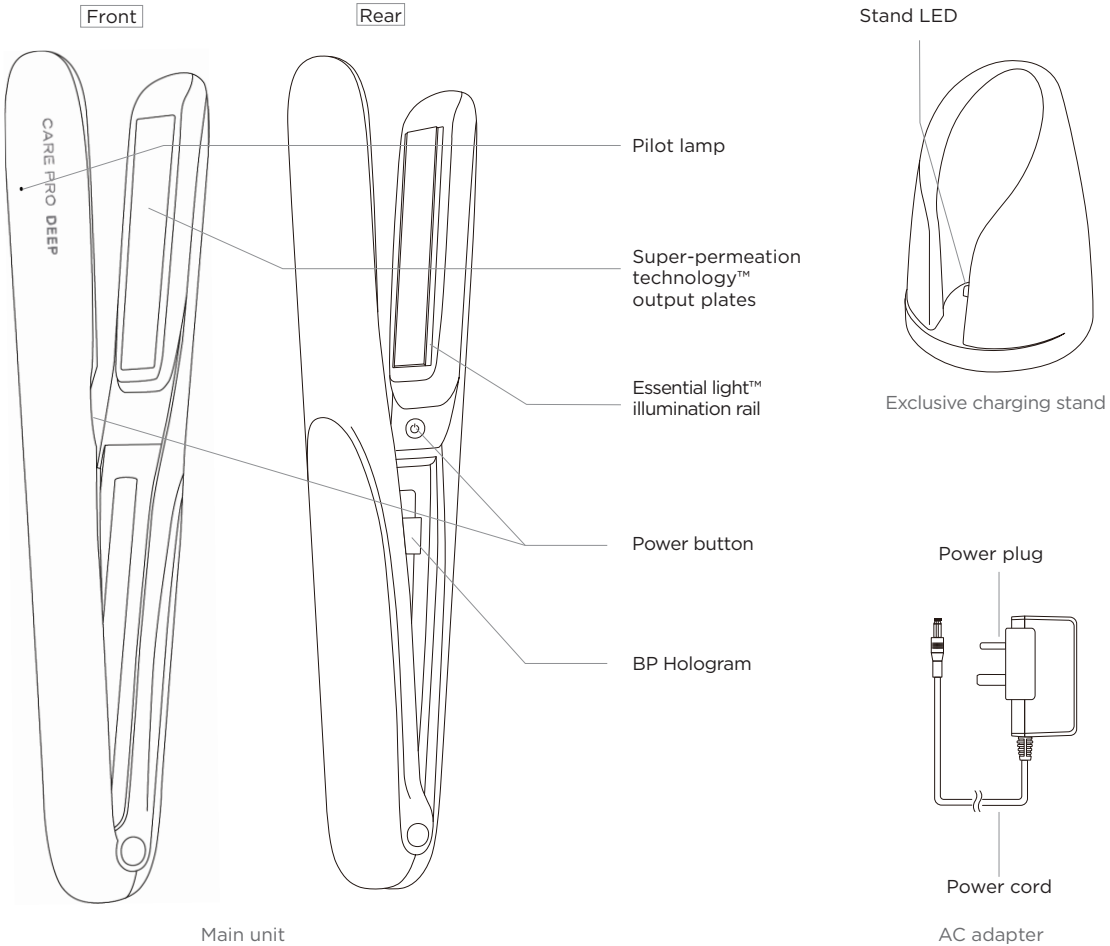
Thank you for purchasing
CARE PRO DEEP.

CARE PRO Device Registration Information

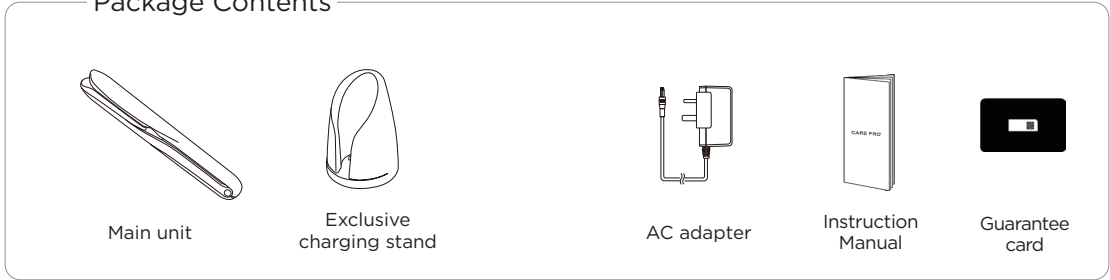
One year manufacturer warranty is applicable from the date of purchase if the product is registered within 30 days of purchase. If the product malfunctions during the manufacturer's warranty period when used in normal usage conditions following the instructions in the Instruction Manual, we will provide repair services without charge and offer applicable discounts for chargeable repairs.

Please register your CARE PRO product immediately after purchase to ensure prompt and optimal service from CARE PRO®. Also, please retain the receipt, invoice, delivery note, etc., showing the date of purchase.

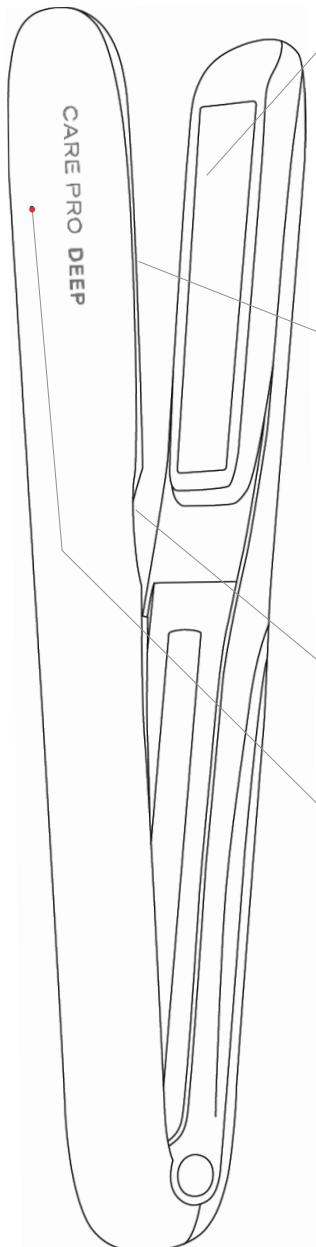
Name of Each Part



Package Contents



Function of Each Part and Indication When Used



Super-permeation technology output plates

Super-permeation technology™

Super-permeation technology™ is output when the main unit is closed with the power turned ON. An electronic "beep" sound is emitted every second during the output and stops after 10 seconds. When the "beep" sound stops, the output of the super-permeation technology™ also stops. When opened and closed again, the super-permeation technology™ resumes output and emits the sound.



Essential light™ illumination rail

Essential light™

Essential light™ is illuminated when the main unit is closed with the power turned ON.



Low Battery Notification Sound

When the battery power is low, a blue light flashes rapidly along with a continuous "beep-beep-beep" sound. Recharge the battery immediately if this happens. (This is not a malfunction)



Power button

Power ON/OFF

Press and hold the power button to turn ON/OFF.



Pilot lamp

Power ON

The pilot light turns red, and a "beep" sound is emitted.

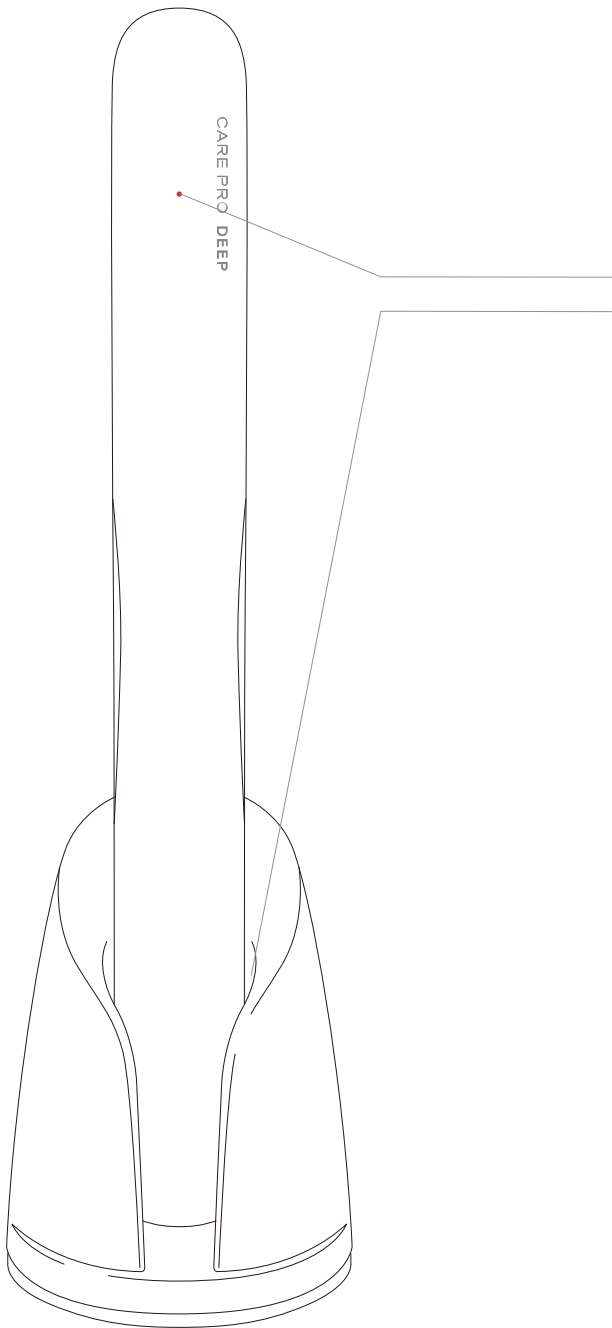
Power OFF

Pressing the power button again will turn OFF the power with a "beep" sound.

Auto-off function

If the product is inactive for 10 minutes or more after being turned ON, it will automatically power OFF with a "beep" sound.

Indication During Charging



- Pilot lamp
- 💡 Stand LED

Charging in progress

The pilot lamp on the main unit starts flashing when the main unit is placed in the exclusive charging stand.

The stand LED on the exclusive charging stand turns on when charging starts and then turns off immediately.

Fully charged

Charging is complete when the pilot lamp on the main unit turns off. Remove the power plug of the AC adapter from the power outlet.

Time required to charge the battery fully is approximately 2 hours.

Overcharge prevention function

If the main unit is placed in the exclusive charging stand when fully charged, the lamp on the main unit flashes and then turns off immediately to prevent overcharging.

Product Specifications

Model Number: CUI-01

CARE PRO® DEEP main unit	
Size	(Approx.) W32 x D39 x H280mm
Weight	(Approx.) 265 g
Battery	Li-Ion Battery
Wh Rating	less than 160Wh
Made in Japan	
Exclusive charging stand	
Size	(Approx.) Ø82 x H113 mm
Weight	(Approx.) 140g
Made in Japan	
AC Adapter	
Input	100V to 240V AC 50/60 Hz common use
Output	9 V DC/1 A
Made in China	

Waterproof design

The main unit has been designed with a waterproof structure (IPX7) that can be used in the bathroom.

*However, do not expose the product to excess water, such as leaving it submerged in water, as the waterproof design is only for moisture and water droplets.

*The exclusive charging stand and AC adapter are not designed with a waterproof structure. Please ensure the product is completely dry by wiping off the water when charging.

Battery service life

Approx. 350 full charge cycles are supported.

* Service life of the battery varies significantly depending on the usage and storage conditions.

* If the usage duration of the product reduces significantly even when fully charged, it is likely due to the battery reaching the end of its service life.

Battery cannot be replaced

The battery cannot be replaced.

Never try to replace the battery, as it is risky.

Does not heat up

This product is an ultrasonic iron.

Unlike heating-type hair irons, this product enhances the penetration of treatment into the hair using ultrasonic waves. This product does not have a heating function.

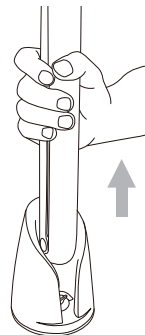
Operation Method

Since this product is rechargeable, please charge the battery after opening the package and follow the procedure below to check the operation.

01

Remove the main unit from the exclusive charging stand

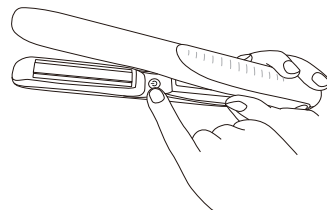
Always charge the battery when using the product for the first time or after prolonged periods of non-use.



02

Power supply ON

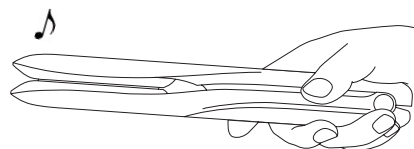
Press and hold the power button.



03

Super-permeation technology™ and Essential light™

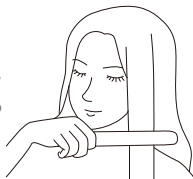
Super-permeation technology™ and essential light™ are output when the main unit is closed with the power turned ON. An electronic "beep-beep-beep" sound is emitted during operation.



04

Pass CARE PRO DEEP through your hair

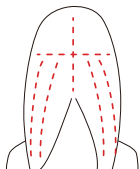
After applying a treatment agent to the hair and blending the treatment agent evenly through the hair, clamp the hair between the super-permeation technology™ output plates. Slide the iron straight down from the root to the end of the hair locks.



For each lock of hair, slide the iron slowly until an electronic "beep" sound is heard about 10 times (reference is medium-length hair). The smoother and more carefully you slide the iron, the more it will promote the penetration of the treatment agent.

Sectioning the hair

For those with thick or long hair, part the hair into the top, bottom, left, and right sections, and secure the hair locks with hair clips, etc., to allow the iron to pass through the hair uniformly.



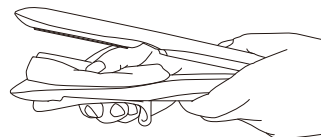
Do not apply perming agents, coloring agents, seawater, or mild cleansers. The product is not durable when used with liquids other than tap water and treatment agents.

[After use care]

01

Wipe off the moisture

Carefully remove the treatment agent adhering to the main unit with a towel moistened with water, and then wipe off the moisture completely with a dry towel.

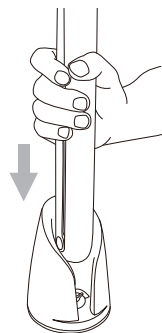


Before charging, please make sure to wipe off the moisture completely. The exclusive charging stand and AC adapter have not been designed with a waterproof structure.

02

Return to the exclusive charging stand

Always charge the product in a dry place. Remove the power plug when the product will not be used for an extended period.



Always make sure that the power is turned off before charging.

CARE PRO Official Youtube Channel



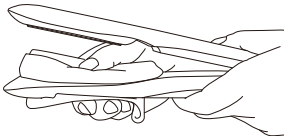
You can watch videos on how to use CARE PRO on the official CARE PRO Official Youtube Channel.

Cleaning Instructions

*Always turn OFF the power supply before cleaning the product.

Routine cleaning

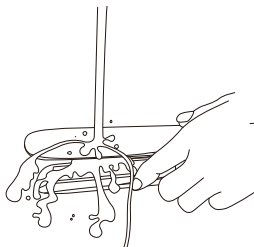
After use, gently remove the treatment agent adhered to the main unit with a towel moistened with water, and then wipe off the moisture completely with a dry towel.



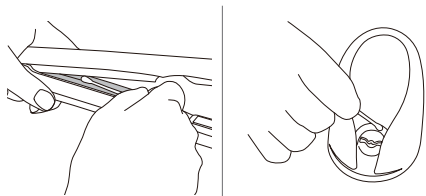
Cleaning of severe staining

If the treatment agent cannot be removed even after wiping with a towel, rinse the main unit with water to remove the stains.

Wipe off the moisture completely with a dry towel after removing the stains.



Regular Maintenance



To ensure a comfortable use, please wipe off the detailed dirt with a cotton swab or similar once a month.



※ Do not use detergents, benzene, or thinners as they can damage the equipment.

※ Washing the entire device with water is strictly prohibited.

Use Outside Japan

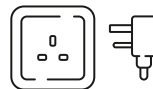
Power plug for CARE PRO DEEP

BF type

Voltage: 100 V to 240 V

50/60 Hz

Plug: BF type



The product can be used in countries or regions where the plug listed above is used.

Purchase a commercially available converter plug to use the product in regions where the above plug cannot be used.

Depending on the country, there may be variations in voltage and plug shapes even within the same country. Also, in some regions, the power supply for industrial use (high voltage power supply of 380V, etc.) may be drawn to homes and hotels. Therefore, check the local voltage and use the product only where the voltage is between "100 - 240 V".

In case of carrying onboard

The CARE PRO DEEP device can be brought onboard for the following reasons:

- The built-in lithium-ion battery has a watt-hour rating of 160Wh or less.
- The product is not a heated hair iron, so it does not heat up or emit heat.

However, the items allowed may vary by airline, so please always check with the airline and airport security before boarding.

Precautions for Storage

- Store the product out of reach of children.
- Never store the product in places with high humidity, such as the bathroom.
- Refrain from storing methods such as hanging the product on a wall.
- Remove the water completely before storing the product.
- Remove the power plug from the power outlet after charging is complete.
- When the product is not used for an extended period, charge the battery fully at least once a month to prevent deterioration of the battery. Since a lithium battery is used, the battery will drain even when the product is not in use.
- Remove the power plug of the AC adapter when not in use for an extended period. Not following this instruction may cause electric shock or fire.

Safety Precautions

Please be sure to observe

Please read "Safety Precautions" carefully before using the product and use it correctly. The precautions listed are intended to ensure the safe and proper use of the product and prevent harm to persons and damage to property.

The degree of harm or damage resulting from incorrect usage is classified and explained.

 Danger	Describes content with a high risk of death or serious injury to individuals
 Warning	Describes content with a risk of death or serious injury to individual
 Precaution	Describes content with a risk of injury or property damage.

Important instructions that should be followed are explained with the following symbols.

	Describes content that should not be implemented.
	Describes content that must be implemented.

CAUTION



Mandatory

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
Children should be supervised to ensure that they do not play with the appliance.

To be used with the power supply unit provided with the appliance.

When the appliance is used in a bathroom, unplug it after use since the proximity of water presents a hazard even when the appliance is switched off;
For additional protection, the installation of a residual current device (RCD) having a rated residual operating current not exceeding 30 mA is advisable in the electrical circuit supplying the bathroom. Ask your installer for advice.

WARNING : Do not use this appliance near bathtubs, showers, basins or other vessels containing water.

Burn hazard. Keep appliance out of reach from young children, particularly during use and cool down;
-when the appliance is connected to the power supply, never leave it unattended;
-always place the appliance with the stand, if any, on a heat-resistant, stable flat surface.

This appliance contains batteries that are non-replaceable.

WARNING : For the purposes of recharging the battery, only use the detachable supply unit provided with this appliance. Only the adapter with model number <DZ012ELL090100B> can be used for.

Danger

 Prohibited	Please do not put the product into fire, heat, charge, use or leave it unattended at high temperatures. The product has a built-in rechargeable battery. Not following this instruction may cause heat generation, ignition, or rupture.
	Do not wet with water and touch the electrode of the main unit (hinge) or the electrode of the exclusive charging stand. Not following this instruction may cause fire, electric shock, burns, or malfunction.
	Never disassemble or remodel the product. Not following this instruction may cause injury, electric shock or fire.
	Do not use this product if you are using any of the following medical electronic devices • Implantable medical electronic devices such as pacemakers • Medical electronic devices for life support, such as artificial heart-lung machines • The product may cause wearable medical electronic devices and other medical electronic devices, such as electrocardiographs, to malfunction
 Mandatory	Always charge the battery with the dedicated AC adapter. Not following this instruction may cause ignition due to a short circuit or abnormal heating.

Warning

 Mandatory	Always disconnect the power plug of the AC adapter from the power outlet when cleaning. Not following this instruction may lead to a risk of electric shock.
	Clean the AC adapter regularly to prevent the adherence of dust. Not following this instruction may lead to insulation failure or fire.

Warning

 Prohibited	Do not use the product if you have any of the following symptoms. * Heart disease * Allergic predisposition * Acute illness * Scalp or hair abnormalities * Malignant tumors * Facial neuralgia * Pregnant women * Poor health Not following this instruction may cause accidents or problems.
	Use a power outlet that matches the rating of the product. Using a power supply voltage or frequency different from the rating may cause fire or electric shock.
	Do not use this product near flammable materials (gasoline, benzene, thinner, etc.). Not following this instruction may cause an explosion or fire.
	Do not use an AC adapter power cord that is completely twisted. Not following this instruction may cause the power cord to break, resulting in fire, electric shock, or burns.
	Do not wrap the power cord around the AC adapter when using or storing the adapter. Not following this instruction may cause the power cord to break, resulting in fire, electric shock, or burns.
	Use a power outlet that matches the rating of the product. Using a power supply voltage or frequency different from the rating may cause fire or electric shock.
	Do not immerse the AC adapter in water. Do not use the product in the bathroom or with wet hands. Not following this instruction may cause short-circuit or electric shock.

⚠ Precautions

 Mandatory	When unplugging the AC adapter, do not hold the power cord. Instead, hold the power plug at the end and pull it out. Not following this instruction may cause electric shock or ignition due to short-circuit.
	Remove the power plug of the AC adapter from the power outlet except when charging. Not following this instruction may cause electric shock or fire due to electric leakage because of insulation deterioration.
	After use, always turn OFF the power supply switch. Not following this instruction may cause malfunction, fire, or deformation or discoloration of surrounding objects.
 Prohibited	Never use detergent, perming agents, coloring agents, seawater, thinner, benzene, etc., with this product. Not following this instruction may damage the product or cause malfunction.
	Do not use the product with anti-frizz hair straightening agents (when thioglycolic acid and cysteine are listed as ingredients).
	Avoid use of this product on children and infants. Not following this instruction may cause burns, fire, or malfunction.
	Do not leave the power switch of the product turned ON. Not following this instruction may cause a fire.
	Do not insert pins into the power plug or allow dirt to adhere to the plug. Not following this instruction may cause electric shock, short-circuit, or ignition.
	Do not store the product in the bathroom or a humid place (for example, on a washbasin). Not following this instruction may cause electric shock or fire due to insulation deterioration.

⚠ Precautions

 Prohibited	Take care so that your fingers do not get caught during use. Not following this instruction may cause injury to the fingers.
	This product cannot be used in regions with a different power supply voltage or frequency.
	Do not submerge the product in a bathtub or drop it in water. Not following this instruction may cause the product to malfunction.
	Do not turn ON the power switch and open/close the main unit without using a hair treatment agent. Ultrasonic waves cause the plates to heat up, which may result in burns.
	Do not use the product for any other purpose than treatment. Not following this instruction may cause burns, fire, or malfunction.
	Do not store the product by hanging on walls, poles, etc. Not following the above instruction may cause a malfunction.

Request When Disposing of the Product



We kindly request your cooperation in recycling the lithium battery.

Please remove the battery and dispose of it through the designated collection route, following the rules of the local government.

⚠ Danger

 Prohibited	Rechargeable battery for exclusive use with this product. Do not use the battery for purposes other than this product. Do not recharge the rechargeable battery that has been removed.
	Do not put the battery into a fire or heat the battery.

Danger

 Prohibited	Do not pierce nails, subject to impact, disassemble or modify the product.
	Do not allow the + and - ends to come in contact with metals.
	Do not carry or store the product with necklaces, hair pins, etc.
	Do not charge, use, or leave the product in a place with high temperatures, such as a fire or under the sun. Not following this instruction may cause heat generation, ignition, or rupture.

Warning

 Prohibited	Do not keep the rechargeable battery that is removed within reach of infants. The battery will cause adverse health effects if accidentally swallowed. Promptly consult a physician if the battery is accidentally swallowed.
	Do not disassemble under any circumstances except when disposing of the product. Consult the store where the product was purchased or the customer service center for repairs (such as battery replacement).
 Mandatory	If battery fluid leaks, take the following measures and do not touch the liquid with bare hands. If the fluid enters the eye, there is a risk of blindness. - Wash the eyes with clean water immediately without rubbing, and consult a physician. - The fluid can cause skin inflammation or injuries if it comes into contact with the body or clothes. Hence, wash adequately with clean water and consult a physician.

Warranty and After-sales Service

CARE PRO Device Registration

The manufacturer's warranty for this product is 1 year from the date of purchase. From the date of purchase, please register your information and device information within 30 days to activate the warranty. To receive prompt and best service after purchase, register your CARE PRO device using the QR code in the BP hologram of the "Warranty Card" included in the package and the product. Furthermore, after registration, carefully store documents like the purchase receipt indicating the purchase date, payment receipt, and delivery slip.

One-year manufacturer's warranty

Customers who complete the product registration will be eligible for the manufacturer's warranty. The product will be repaired and replaced free of cost under the "free repair and replacement" policy during the manufacturer's warranty period.

Free repair and replacement

Our company will provide free repair service or replace the product if it malfunctions when used following the instruction manual for 1 year from the date of purchase as indicated on the purchase receipt.

After-sales service

Discounted paid repair and replacement

Registered products will be repaired or replaced at a reduced cost if the warranty period has expired or the "free repair and replacement" policy does not cover the malfunction.

Standard paid repair and replacement

Products not registered as a CARE PRO device will be subject to standard paid repair or replacement services regardless of the malfunction or usage period.

Cases not covered by manufacturer's warranty

A service charge will apply for repair and replacement in the following cases, even if the product is within the warranty period.

1. If the device is not registered
2. Malfunctions and damage caused due to incorrect usage, repairs and remodeling.
3. Deterioration due to usage, consumables and damage to the main unit.
4. Malfunctions and damage caused due to fall, drop, or submersion of the product after purchase.
5. Malfunctions and damage caused due to fire, earthquakes, floods, lightning and other natural disasters, pollution and abnormal voltage.
6. Malfunctions and damage due to failure of other connected devices.
7. Malfunctions and damage due to usage of the product at a location very different from the environment at home.
8. If the main unit, exclusive charging stand, or AC adapter is missing.
9. If the product is purchased from unauthorized stores.

Warranty Disclaimer

- Warranty is a commitment to provide various services and does not intend to limit your legal rights.
- Please contact our customer service center if you have any questions about repairs after the warranty period.
- Regarding the warranty period of repair and replacement parts, our company maintains the repair and replacement parts for 1 year after the production of the product is discontinued.
- Our company will undertake all repairs and replacements.
- Our company will take back any products to be disposed of due to replacement. The warranty period shall not be extended due to the inspection and repair of the products.

CARE PRO device registration

(1) Prepare an invoice, receipt, or delivery note that shows the purchase date, amount and store name where the product was purchased.



(2) Apply for registration using the QR code in the BP hologram of the "Guarantee card" included in the package with the product.



What is the BP Hologram?

(Brand protection hologram)



The BP hologram on the left is affixed at 3 locations of our company products: Case, product main unit and guarantee card. Please be aware that items without an affixed hologram may not be genuine.



How to check the BP hologram

Shine a light on the hologram and tilt in forward-backward and left-right directions to see it. Two letters, "C", moving in forward-backward and left-right directions, can be seen if the seal is tilted in forward-backward and left-right directions. (the letters overlap or move apart as the line of sight changes)

What is the serial number?

This number is required for device registration and repair.

The "Serial Number" is mentioned in the guarantee card or the BP hologram affixed on the main unit at the location shown in the following figure.



Regarding the Usage Purpose of Personal Information

Basement Factory Design Co., Ltd. collects customers' personal information and uses it within the following scope and will not be used for other purposes without a customer's consent. For inquiries related to personal information, contact the customer service center listed in this document.

- To provide after-sales services related to our product.
- Other customer support (inquiries and requests for documents from customers).
- To provide information related to new products, events and services (including information sharing through direct message, call, Fax, email, and cell phone mail, etc.)
- To conduct questionnaires and monitor surveys to improve the quality of our company products and services.
- To check access and usage conditions for enhancing our company website.
- Prepare, disclose and publish statistical data that cannot be used to identify specific individuals (Example: Data such as 50% of our customers purchase parts of the product online).

Inquiries

We have established the CARE PRO Customer Service Center to ensure that the specialists of our company promptly address customer inquiries regarding the product.

Basement Factory Design Co., Ltd.

CARE PRO Customer Service Center

Hours: Weekdays, 10:00 a.m. to 6:00 p.m.

* Excluding new year's and other holidays

► Consultation for repairs



Contact us by accessing the QR code or entering the following address on the web browser.

<https://www.carepro-hairmedication.com/HK/support/>

► Other inquiries



customer.hk@carepro-hairmedication.com

CARE PRO

總經銷商

Basement Factory Design Co., Ltd.

154-0016 Basement Factory Bldg. Tsurumaki 1-50-13,
Setagaya-ku, Tokyo, Japan

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